To our valued customers,

Much like the rest of the world, the Access Tile team is closely monitoring the COVID-19 situation and has been working hard putting in place measures to protect the health and safety of our customers, team members, and the public. This is a very fluid situation, and we will be sure to keep you informed of any future developments.

Access Tile Will Continue to Provide Your Necessary Tactile Systems
We recognize that our service is essential to our clients and their ability to complete projects on-time and within budget. As such, Access Tile will continue to provide all your necessary ADA Tactile System needs in this difficult time.

We are Taking All Appropriate Precautions
The Access Tile team has been working tirelessly to ensure the health and safety of our team members, our clients, and the public in accordance with all public safety guidelines. We have introduced enhanced sanitation measures throughout our warehouses and workplaces, and any employees returning from abroad or are unwell are being instructed to stay at home for the recommended quarantine period.

Access Tile products will be packaged in appropriate conditions and our staff will be mindful to practice social distancing with drivers and other customers when picking up shipments. We ask that all communication and order processing be performed remotely (via phone, email, fax, sterilized carrier pigeon) in order to follow guidelines and minimize contact between staff and customers. We all need to do our part.

Access Tile is Here to Help
We are at your service and available to answer any questions you may have at 1-888-679-4022. General inquiries are also welcomed and can be submitted via our Contact page here: https://access-tile.com/contact/. If you need to contact your local distributor, please use our Distributors page at https://access-tile.com/distributors/. Don’t hesitate to call, we are ready to help.

Please take care of yourself and each other during this difficult time.

Sincerely,

The Access Tile Team